

## University of Pretoria Yearbook 2020

## Personal selling and account management 315 (BEM 315)

Qualification	Undergraduate
Faculty	Faculty of Economic and Management Sciences
Module credits	20.00
Programmes	BCom Marketing Management
Prerequisites	BEM 120; Only for BCom (Marketing Management) students
Contact time	3 lectures per week
Language of tuition	Module is presented in English
Department	Marketing Management
Period of presentation	Semester 1

## Module content

Marketing mix and the role of selling, managerial and ethical aspects of selling, communication/ persuasion, steps in the selling process, implementing the sales strategy, key account management.

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